



Auto Spa Car Wash

Detailing Service Disclaimer

1.0 CONTENT

- This section lists disclaimers which clarify Auto Spa Car Wash's services and work scopes further. These disclaimers support our policy of being transparent and are meant to promote a better understanding with our customers.

2.0 INTERIOR DETAILS / CLEANING:

- Customers are requested to clear their personal items from their vehicle before appointments. Auto Spa will not be held responsible for any lost items.
- Glove box interiors will not be cleaned and Owner contents in glove boxes will not be disturbed.
- Child car seat(s) should be removed prior to the appointment. If you wish the seat cleaned under the child seat. We are unable to re-install child seats.
- For autos that have extra dog hair or dirt conditions that are greater than the average amount and take extra time to detail, there will be a surcharge. This charge can vary depending on the extra work required. The detailer working on the auto will assess this charge as the work proceeds
- Auto Spa normally does not clean the inside of enclosed canopies on large trucks because most owners have them filled with tools and supplies and the inside is difficult to access with a pressure hose. If cleaning of this area is required, it is available at an optional price.

3.0 EXTERIOR DETAILING / CLEANING:

- Auto Spa is not a paint repair or touch up shop and will not be held responsible to fix any paint failures that may occur during cleaning. We can refer customers to qualified paint repair and auto body shops.

4.0 GENERAL

- On check-in, we ask our customers to identify and point out any components or parts that were already broken or in a condition about to fail before the detailing appointment. Then extra care will be taken during the cleaning process in these areas. If we find defective materials or loose-fitting parts while cleaning, we may not be able to clean them properly and will advise the customer.
- Auto Spa will not be responsible to replace weak or dead batteries. We avoid using any electrical devices on cars that may drain a battery, but leaving doors open during the cleaning process can drain a battery if it is in a weak state. Customers need to ensure their battery is in proper working condition.

5.0 GIFT CERTIFICATES

- Gift certificates are available for purchase. All gift certificates are final sale with a NO REFUND policy.
- When purchasing a gift card, please understand that it is for a "dollar amount" estimated for a vehicle type and description, but the service may be subject to additional charges if the vehicle brought in extends the normal work scope due to extreme conditions of the vehicle such as high dirt level, dog hairs, extensive stains, tree sap deposits and any other items that take a longer time to treat.
- The receiver of the gift certificate normally will schedule the detailing work later after receipt of the gift.

6.0 INSPECTION

- Our team is friendly, we allow you to a thorough inspection of your vehicle once your team is done, should you find anything our team has missed, simply point it out to them and they will make it right. Our team will be dedicated to making sure you're happy with your service. Should you fail to inspect your car or have someone else inspect your car on your behalf, Auto Spa will not be responsible should you find something our team has missed later. Therefore, while our team is there and ready to assist, please take the time to inspect your vehicle.

READY TO BOOK YOUR SERVICE?